

Woodstock Surgery Patient Participation Group
Minutes of AGM
17th January 2017, Held in the Surgery

1. Present: SW, RS, HVO, PC ,ADN, MH, ZH,PH, NT, CT,JB, Sue Kavanagh (Practice Manager), Dr. Roskell (Surgery Partner). One other person attended but did not leave his name.
Apologies were received from AC, PK, HB and MA.
PC was appointed as Chair and MH as Secretary for 2017
2. The minutes of the 2016 AGM held on 18th January 2016 and the ordinary meeting held on 18th October were approved
3. SK and Dr HR gave a detailed report of the surgery activities during 2016. Some of the more interesting statistics were:
 - The surgery now has 9097 patients, down 50 from the previous year
 - 800 are over 80 years old and 30 over 100
 - There were 29631 consultations (nurses and doctors)
 - 101 people are using the 'Patient Access' facilities for booking appointments and 2148 obtaining repeat prescriptions on-line,There are 2 nurses and a new 'nurse independent prescriber'. The practice is currently trying to recruit another half time nurse.
A Physician Assistant from the University of Reading will be joining the practice as part of their training during 2017.
Some additional space has become available as the district nurses have now moved out of the surgery building
Disappointingly, the anticipated £4m grant towards the new surgery has been withdrawn as part of the NHS funding cut-backs. On cost grounds the practice has therefore had to dispense with the services of their planning consultant. It would seem that any future funding would have to come from a section 106 grant following any new housing development in the area. It was suggested that maybe the PPG could assist the practice in establishing future funding. To be discussed at the next PPG meeting.
Telemedicine is now available allowing the doctors to have direct video contact with specialists at the JRH if required
4. The practice received a 'good' rating on all counts following the recent CQC inspection. Areas singled out for improvement were patient chaperoning and disposing of out-of-date medicines.
5. There is positive feedback about the Woodstock and Bladon News with its new editor and hopefully it can be used to disseminate news about the surgery. ZH & PB are to draft an article about the situation with the new surgery and how funding may be possible from any future housing developments (Section 106 grant)
6. It was suggested that a 'wellness' awareness day should be held in Woodstock in the Autumn - perhaps with the assistance of the Rotary Club. To be discussed at the next committee meeting.
7. There are currently 75 people listed as members of the PPG, including the committee. RS would like to join the committee, with the special interest in working out how to get minority health groups represented (eg diabetes, old age carers etc). JB produced a draft poster for the waiting room notice board, promoting

membership of the PPG - well received but it was felt it might be improved by simplifying the message. An area for PPG matters is available on the waiting room notice board. The lighting over this area is defective. SK to arrange to have it repaired.

8. More patients are accessing the website and Facebook to get information about the surgery and its facilities. It is realised that some patients do not have access to the internet or are not 'computer savvy'. It was agreed to produce a folder for the waiting areas which would contain much of the website information particularly for those people.
9. HVO outline the local NHS Transformation Project design to save £20 from the North Oxfordshire budget. It is planned for the Horton Hospital to become a diagnostic and outpatient centre. More complicated cases will be referred to the JR where there will be specialist facilities for strokes, heart treatment, difficult births etc. Although there is the inconvenience of travel from North Oxfordshire to the JRH it has been shown that specialist centres can provide a significantly higher successful outcome.
10. The next PPG committee meeting is to be held On 14th March at 7.00pm in the surgery. (Since postponed - new date 28th March)