Report for the Patient Participation Group of Woodstock Surgery
Date 2 February 2016

Woodstock PPG

The Practice has had a PPG since 2011. By group preference the group has been virtual (under review January 2016) with an annual face-to face meeting at the AGM. The group is now seeking a more active membership.

Number of members in the PPG

At the time of the Annual general meeting the total number of members was : 62

Woodstock Surgery has a policy to take steps to ensure that the PPG is representative of the practice population in terms of gender, age and ethnic background and other members of the practice populations

Detail of the gender mix of practice population and PPG:

%	Male	Female
Practice	4433	4718
PRG	22	40

Detail of the age mix of practice population and PPG:

%	<16	17-24	25-34	35-44	45-54	55-64	65-74	>75
Practice	1632	653	753	1196	1494	1220	1102	1102
PPG	0	3	2	6	6	6	23	16

Details of the ethnic background of your practice population and PPG

	White				Mixed/multiple ethnic groups			
	British	Irish	Gypsy	Other white	White & black Caribbean	White & black African	White & Asian	Other mixed
Practice	6996	15	0	1	4	9	8	35
PPG	60	0	0	0	0	1	0	0

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	Asian/Asian British					Black/African/Caribbean/Black British			Other	
	Indian	Pakistani	Bangladeshi	Chinese	Other Asian	African	Caribbean	Other Black	Arab	Any Other
Practice	31	6	2	22	79	8	5	3	0	0
PPG	1	0	0	0	0	0	0	0	0	0

Review of patient Feedback:
Feedback is taken from a variety of sources, including Friends and Family, Choices, the website, comments to GP's and reception, national surveys and local surveys, complaints and suggestions, negotiation with our NHS partners and communities.

From 2015/2016

- New premises
- A newsletter
- New PPG members
- A notice board for 'new' news.

For 2016/2017

- New premises
- The drawing up of a constitution and election of members to form an active group within the PPG
- Production of a newsletter
- Increased use of Patient Access and patient messaging
- Working with the Health Forum